

Legend



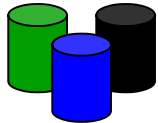
SQL Smart Person:

This person understands data from a technical viewpoint, but is not always aware of how business users need to see it.



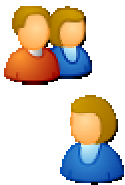
SQL Pieces:

GREEN – SQL Query
BLUE – Parameter
BLACK – Report Template



Databases:

GREEN – CNR Server
BLUE – MS SQL Server with Reporting Services
BLACK – Reporting data (any OLE DB compliant db)



Report Consumers:

These people understand business issues, and want to analyze data using a tool appropriate to their technical skill level.



Ad hoc Report:

Row/Column report with simple grouping, sorting and filtering.



Production Report:

Complex data presentation possible using multi-level grouping, charts, parameters.



Cizer .NET Global Libraries:

A repository for prewritten SQL Pieces -- Queries, Parameters, and Templates.



Cizer .NET Portal:

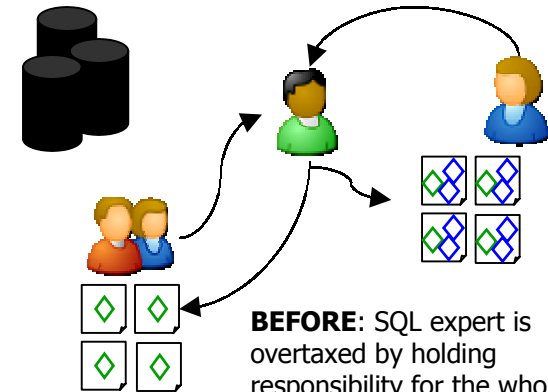
An end-user friendly screen to author and run reports in the browser.

What does Cizer .NET Reporting do to create a Forum for Business Intelligence?

CNR provides a single application where different components of the reporting process are handled by the most appropriate people. Both technical and business users are provided with the correct tools for their role in the process.

What was the bottle neck to data flow before CNR?

SQL Smart people in the organization are often the gateway between stored data and report consumers. This means when a user needs a report, they ask their local SQL guru to write them a report. Not only does this task the SQL expert to write actual SQL against the report data, but they are also tasked with organizing the returned data set using business logic and formatting skills.



BEFORE: SQL expert is overtaxed by holding responsibility for the whole reporting process.

How does CNR's Forum streamline things and relieve the bottleneck?

By providing the CNR Global Libraries, SQL experts now have a location where they can write a few basic SQL Pieces – Queries and Parameters. These pieces are stored for Report Consumers to pick up and use.

The CNR Portal and Report Authoring Modules (CQQ & CRB) provide an interface for Report Consumers to build and manage their own reports on the foundation of SQL pieces provided via Table & Chart Wizards that access the Global Libraries.

AFTER: SQL expert now plays a more appropriate role by handling the technical end of the reporting process.

